

- * 1:40 Ryan introduces Michelle.
- * 3:43 Five crucial parts of Michelle's journey/experience that have led her to her current role as the Zoological Manager of Behavioural Husbandry at Disney Animal Kingdom.
- * 17:40 The importance of preparing well and being in the right frame of mind for training.
- * 19:45 The value of practicing your mechanics outside of your actual training sessions with your animals.
- * 22:11 How to adequately prepare for "important conversations"
- * 24:05 Michelle talks about "growing up" in an environment where getting and giving feedback was the norm and the benefits she received from this.
- * 28:21 Michelle shares with the listeners what a typical week in her role is like.
- * 34:37 What Michelle has learned over the years in her role at Disney as the Zoological Manager of Behavioural Husbandry.
- * 45:18 Michelle shares about the story & concept of "Find Your Own Frog Story"
- * 55:05 -Why Michelle loves working with reptiles.
- * 57:40 Some of the reptile training that is happening at Disney Animal Kingdom.
- * 1:00:00 Michelle discusses what she'd like to see happen in the next 5-10 years in the world of positive reinforcement animal training.